



Tårnby Central Library

Kamillevej 10, DK-2770 Kastrup
Tel. (+45) 3246 0500

Monday - Friday 8.00 am - 8.00 pm
Saturday - Sunday 9.00 am - 4.00 pm

Vestamager Library

Ugandavej 111, DK-2770 Kastrup
Tel. (+45) 3253 5499

Monday - Friday 9.00 am - 7.00 pm
Saturday 9.00 am - 4.00 pm

February 2021 - 250 stk.



facebook.com/TaarnbyBibliotek



instagram.com/taarnbybibliotek

HOW TO BECOME A BORROWER?

Borrowing from the library is free. Anyone with a registered address can borrow.

Adults

Adults can join either with NemID on taarnbybib.dk or by coming to the library in person. They must bring their health insurance card or some other valid form of identification. Everyone over the age of 14 uses their health insurance card as a borrower card.

Children under the age of 18

Children join using a form, which they present at the library. You can also find the form on <https://taarnbybib.dk/node/3459>. Print and fill in.

It must carry the signature of a parent or guardian. Children under the age of 14 will then be given a special borrower card.

Foreigners with no civil registration (CPR) card

Foreigners with no CPR number can join by coming to the library in person. They must bring their passport and some other valid form of identification from a public authority.

The borrower card is personal

For borrowers under the ages of 18, their parent/guardian is responsible. In the event of losing your health insurance card/borrower card, you must immediately inform the library.

PIN CODE

You choose the pin code when you register as a borrower. With it you can renew or reserve via your borrower status on taarnbybib.dk.

If you forget your pin code, you can get a new one by coming to the library in person and presenting some form of identification.

If you wish to change your pin code, you can do so on the library's website.

LENDING

The usual lending period is 30 days. Certain materials may have a shorter lending period. Your loan receipt will always show when to return the material you have loaned.

When you borrow an item, you have the option of getting a receipt. This will show you what you have borrowed and when it has to be returned. Always check the receipt. Reminders and recall notices are sent solely by email or text message. If you require this, provide the library with your details.

NB: The library assumes no responsibility if borrowed materials damage your playback or EDB equipment.

As a resident of Tårnby, your borrower number and pin code give you access to the digital resources, which the library has available. For more details visit taarnbybib.dk

RETURN

On your loan receipt you can see when your materials need to be returned or you can see it in your borrower status on taarnbybib.dk

When you return items, you have the option of getting a receipt, on which you can see what you have returned. Always check the receipt. If you return material in the post box outside opening hours, this is your own responsibility. If you do not observe the lending period, we charge a fee, calculated according to the number of days the lending period is exceeded.

For children up to, and including the age of 13, the fees are:

- 1-13 days: DKK 10
- 14-30 days: DKK 25
- 31-59 days: DKK 50 - We post a bill
- After 90 days the case is passed over for collection by the municipality's Service Centre

For adults aged 14 years and over, the fees are:

- 1-7 days: DKK 20
- 8-13 days: DKK 30
- 14-30 days: DKK 75
- 31-59 days DKK 175 - We send a bill in E-box or by post
- After 90 days the case is passed over for collection by the municipality's Service Centre

RENEWAL

You can renew material if it has not been reserved, and if there are fewer than 10 days remaining in the loan period. You can renew material either via the website, by phone or in the library. The only exception is a quick loan, which can never be renewed.

LOST / DESTROYED MATERIALS

You must replace borrowed material, if it gets lost or destroyed. The replacement price for the library's videos, DVDs and games is higher than their retail price.

This is due to the fact that these materials have to be bought out for loan, and the libraries pay a higher price for them.

EXCLUSION / SUSPENSION OF BORROWERS

If you do not return the materials you have borrowed, or if you owe DKK 200 or more in fees, you can be barred from borrowing. You can borrow again, once all fees have been paid. Exclusion will take place with at least 7 days notice in writing in accordance with § 31 of the Danish Act Regarding Library Services. If the material is not returned or replaced in accordance with current rules, the case may be transferred to a debt recovery agency in accordance with the Danish Act Regarding Library Services § 33-34. If you do not follow the staff's instructions with regard to peace and order, you can be asked to leave.